



# Technical Trainer

Kelowna, BC

**Status:** Full time Permanent

**Remuneration:** Competitive Salary + Extended Health and Dental Benefits+ Vacation Pay

The position will provide technical training and AV/Event expertise to our technician roles. The Technical Trainer will be responsible for identifying training requirements, developing existing training programs and schedules, preparing training materials and delivering effective training programs in house and on site, across multiple locations in British Columbia. The position will strive for a level of training excellence within the organization and will place the upmost importance on developing the skills our employees.

## Duties and Responsibilities:

- Training and developing the technical skills of our new hires and existing staff in the following roles; AV Technicians, Tradeshow/Event Technicians, Warehouse Technicians and other roles as required.
- Liaise with management to determine training requirements and schedule training sessions.
- Prepare training materials such as presentations, videos etc
- Deliver effective training sessions and workshops to groups or individually in a variety of training environments across our branches in Kelowna, Vancouver and Victoria
- Devise new technical training programs according to organizational requirements
- Support and mentor new employees with training needs
- Keep attendance and other training records accurate and up to date
- Monitor employee performance and response to training
- Continuous improvement of training content and delivery methods
- Demonstrate and maintain an in-depth knowledge of new Technology, equipment and processes
- Perform administrative duties required to coordinate training programs
- Perform other duties as required

## Qualifications:

- Minimum of 5+ years of Training Experience with a preferred back ground in either of the following industries; Education, Technology, Industrial, Events or Audio Visual
- Positive and Passionate Personality with the ability to engage others
- Outstanding communication ,presentation and public speaking skills
- Technical aptitude and must be a fast learner
- Excellent planning, organization and time management skills
- Experience and knowledge with live and corporate event sound, festival and corporate lighting events and video is an Asset
- AV Technical education is an asset
- A demonstrated proficiency with MS Office Programs and Google Drive
- Valid Class 5 BC Driver's License
- Forklift driving experience would be an asset
- Ability to travel across BC and willingness to work flexible hours

## To Apply:

Please forward your resume and cover letter to [careers@sw-online.com](mailto:careers@sw-online.com). We thank all applicants for their interest; however, only shortlisted candidates will be contacted.

Vancouver - Victoria - Nanaimo - Kelowna - Kamloops - Vernon - Penticton



## To Apply, Contact:

Jade Beddoes  
HR Coordinator  
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[www.sw-online.com](http://www.sw-online.com)